



Appendix 2 – Cookie Policy [Public facing]

ABOUT THIS POLICY

This Cookie Policy tells you what to expect when our website collects personal information. It applies to the information we collect about our visitors, and those who login to our website.

WHAT ARE COOKIES?

A 'cookie' is a small text file that is delivered by our website server onto your computer whilst you visit our website, which can subsequently be used by the website to identify particular devices and thereby remember your website preferences and login details. Most cookies will not collect information that identifies you and instead will collect more general information such as how you arrived at and used our website, or your general geographical location.

Types of Cookie

Session cookies are temporary and expire once you close your browser (or once your session ends). Persistent cookies category encompasses all cookies that remain on your hard drive until you erase them, or your browser does, depending on the cookie's expiration date. All persistent cookies have an expiration date written into their code, but their duration can vary. According to the ePrivacy Directive (Directive 2002/58/EC), they should not last longer than 12 months, but in practice, they could remain on your device much longer if you do not take action.

First-party cookies, similarly to as the name implies, first-party cookies are put on your device directly by the website you are visiting.

Third-party cookies are placed on your device, not by the website you are visiting, but by a third-party like an advertiser or an analytic system.

WHY ARE COOKIES NEEDED?

Cookies make websites work better and they are a standard part of most modern websites. For example, they remember the items you've placed in your online shopping cart so that the items appear at the checkout when you make your purchase. Another example would be when you login to webmail services such as Hotmail or Gmail: on such occasions a cookie is generated that confirms you are logged in and when you log off, the cookie is deleted. This means if someone goes back to your webmail address on your computer, you will still be logged out – and they won't be able to read your emails.

More detail on how businesses use cookies is available at: www.allaboutcookies.org

WHAT COOKIES DO WE USE?

We collect your data automatically via cookies when you visit our website, in line with the cookie settings in your browser, and through the cookies that you activated when you selected various options on our cookie banner i.e. your customised cookie settings.

We use cookies to track your activity to help ensure you get the best possible experience when visiting our website for example, if you are using a shared computer, that you stay logged out when you leave our website.



We do not make any attempt to discover the identities of anyone who visits our website, and we will not associate any of the data gathered from our website with any personally identifiable information from any source. If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and will explain what we intend to do with it.

Strictly necessary cookies

Strictly necessary cookies (otherwise known as “Essential cookies”) enable core functionality such as page navigation and access to secure areas. These cookies do not gather information about you that could be used for marketing purposes and they do not remember when you have been on the internet. You may disable these cookies by changing your browser settings, but this may affect how our website functions during your interactions with us (see relevant section below).

Non-essential Cookies

We only use strictly necessary cookies as described above. We do not use non-essential i.e. analytical, performance or marketing cookies to collect data from you.

I DON'T CONSENT TO THE USE OF COOKIES – WHAT CAN I DO?

You can turn off cookies for a particular website or several sites, by adjusting your browser settings to prevent it from accepting cookies. However, it's important to note that turning off cookies is likely to limit the functionality of not only our website, but also the functionality of a large number of the world's websites, and accordingly, your experience of ours and other websites may be impaired because data is no longer being captured about your interactions.

Enabling and disabling browser settings

You can enable and disable browser settings as follows:

Google Chrome

- Click the wrench icon on the browser toolbar
- Select Settings
- Click 'Show advanced settings'
- In the "Privacy" section, click the 'Content settings' button
- To enable cookies in the "Cookies" section, pick 'Allow local data to be set', this will enable both first-party and third-party cookies. To allow only first-party cookies pick 'Block all third-party cookies without exception'
- To disable cookies, in the "Cookies" section, pick 'Block sites from setting any data'
- Various levels of cookie enablement and disablement can be found here
- Microsoft Internet Explorer 6.0, 7.0, 8.0
- Click on 'Tools' at the top of your browser window and select 'Internet Options'
- In the options window navigate to the 'Privacy' tab
- To enable cookies: Set the slider to 'Medium' or below
- To disable cookies: Move the slider to the top to block all cookies
- Various levels of cookie enablement and disablement can be found here

Mozilla Firefox

- Click on 'Tools' at the browser menu and select 'Options'
- Select the Privacy panel
- To enable cookies: Check 'Accept cookies for sites'
- To disable cookies: Uncheck 'Accept cookies for sites'



- Various levels of cookie enablement and disablement can be found here

Opera

- Click on 'Setting' at the browser menu and select 'Settings'
- Select 'Quick Preferences'
- To enable cookies: check "Enable Cookies"
- To disable cookies: uncheck "Enable Cookies"
- Various levels of cookie enablement and disablement can be found here

Safari on OSX

- Click on 'Safari' at the menu bar and select the 'Preferences' option
- Click on 'Security'
- To enable cookies: In the 'Accept cookies' section select 'Only from site you navigate to'
- To disable cookies: In the 'Accept cookies' section select 'Never'
- Various levels of cookie enablement and disablement can be found here

All other browsers

- Look for a the "help" function in the browser or contact the browser provider.

You can learn how here or follow the links below:

I'M CONCERNED ABOUT SPYWARE – WHAT CAN I DO?

It may be that your concerns around cookies relate to so called “spyware” and in which case, rather than switching off cookies in your browser, you may find that anti-spyware software achieves the same objective by automatically deleting cookies considered to be invasive. Learn more about managing cookies with antispysware software here

WHAT IF I WANT TO MAKE A COMPLAINT?

We hope you will never have reason for doing so, but if you wish to complain about our use of cookies and similar technologies, please email our Data Protection Contact at: DPO@esglimited.com

Alternatively, you can submit your complaint by post to:

The Viking Business Centre
Danes Rd
Romford
RM7 0HL

You also have the right to lodge a complaint with the UK Regulator, the Information Commissioner's Office (“ICO”). For further information about your data subject rights and how to complain to the ICO, can be found at: <https://ico.org.uk/concerns>

CHANGES TO OUR COOKIES POLICY

This 'Cookies Policy' was last updated/reviewed 15-4-2026



Appendix 3 – Cookie Banner [Public facing]

[The following ‘Cookie Banner’ is to be made available on the ESG website]

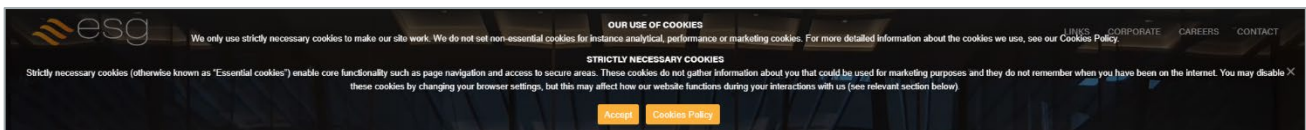
OUR USE OF COOKIES

We only use strictly necessary cookies to make our site work. We do not set non-essential cookies for instance analytical, performance or marketing cookies.

For more detailed information about the cookies we use, see our Cookies Policy.

STRICTLY NECESSARY COOKIES

Strictly necessary cookies (otherwise known as “Essential cookies”) enable core functionality such as page navigation and access to secure areas. These cookies do not gather information about you that could be used for marketing purposes and they do not remember when you have been on the internet. You may disable these cookies by changing your browser settings, but this may affect how our website functions during your interactions with us (see relevant section below).



[NB: only information applicable to the cookies being used by ESG should appear on the public facing ‘Cookie Banner’].